



# Installation, Operation and Service Manual

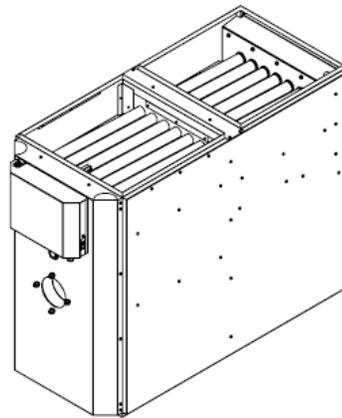
## KLC

### Condensing Unit

95% + EFFICIENCY

OIL FIRED LOWBOY FURNACE

### KLC- 100



### CONFORTO



**INSTALLATIONS MUST MEET ALL LOCAL AND FEDERAL  
CODES THAT MAY DIFFER FROM THIS MANUAL**

***Please read the manual in its entirety before beginning installation.  
This manual must be kept with the boiler for future reference. For  
maintenance or question, please refer to your installer – contractor  
directly.***

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# **WARNING**

This furnace is designed to operate with the ALL 20 flue-pipe baffles correctly installed. The **maximum** normal flue temperature is 120 Degrees °F after 10 minutes of operation at a maximum distance of 18 inches from the breach of the unit.

**IT IS MANDATORY TO MEASURE THE FLUE-PIPE TEMPERATURE**, as part of the combustion test, upon installation. This measurement must be taken as close as possible to the breach (18" maximum) of the unit, through the plastic flue pipe downstream of the black rubber connector. To do this check, simply make a small hole (large enough for your temperature probe) in the flue pipe. Upon completion of the test, cover the hole with HVAC aluminum tape.

If the temperature is **OVER** 120 Degrees °F:

1. Check that **ALL** 20 baffles are in place. To do this you must remove the collector pan as described in section 7.1;
2. Check that the correct nozzle is installed in the burner;
3. Check that you have the correct burner pump pressure;
4. Make sure the blower door is closed during operation;
5. Make sure that the condensate disposal system is not blocked. If that is the case, unblock.

**IF THE UNIT IS STILL OPERATING OVER 120 DEGREES F AFTER THESE CHECKS, CALL GRANBY FOR TECHNICAL ASSISTANCE.**

PROLONGED OPERATION OVER 120 DEGREES °F COULD LEAD TO UNSAFE OPERATION, PREMATURE FAILURE OF THE EQUIPMENT AND BODILY HARM.

## 1.0 IMPORTANT SAFETY ADVICE

Please read and understand this manual before installing, operating or servicing the furnace. To ensure you have a clear understanding of the operating procedures of the unit please take the time to read the **IMPORTANT SAFETY ADVICE** section of this manual. This furnace is equipped with an electronically commutated motor (ECM) for the main circulation blower. The ECM will significantly reduce the electrical power consumption and will enhance home comfort.

### WARNINGS

**NEVER** burn garbage or paper in the unit.

**NEVER** store combustible material around it.

**DO NOT** attempt to start burner when excess oil has accumulated, when unit is full of vapour or when heat exchanger is very hot.

**DO NOT** use gasoline, crankcase draining's or any oil containing gasoline.

### CAUTION

**DO NOT** START THE BURNER UNTIL ALL FITTINGS, COVERS AND DOORS ARE IN PLACE. **DO NOT** TAMPER WITH THE FURNACE OR CONTROLS, CALL A QUALIFIED BURNER TECHNICIAN. **DO NOT** STORE OR USE GASOLINE OR OTHER FLAMMABLE VAPOURS AND LIQUIDS IN THE VICINITY OF THIS UNIT OR ANY OTHER APPLIANCE.

### DANGER

**Do not use this furnace as a construction heater. Use of this furnace as a construction heater exposes it to abnormal conditions, contaminated combustion air and lack of air filtering. Failure to follow this warning can lead to premature furnace failure which could result in a fire hazard and/or bodily harm and/or material damage.**

**NOTE: DO NOT INSTALL IN SPACE WHERE TEMPERATURE DROPS BELOW 32°F (0°C) FREEZING POINT. CONDENSATE WILL FREEZE AND WILL DAMAGE UNIT.**

### IMPORTANT

This manual contains instructional and operational information for the **KLC OIL-FIRED FURNACE**. Read the instructions thoroughly before installing furnace or starting the burner. Consult local authorities about your local **FIRE SAFETY REGULATIONS**. All installations must be in accordance with local state or provincial codes. Improper installation will result in voiding of warranty.



## 2.0 PRODUCT INFORMATION

### CLEARANCE (minimum) TO COMBUSTIBLES

|   |     |          |
|---|-----|----------|
| Top of Supply Plenum  | 1"  | (25 mm)  |
| Front (Maintenance)   | 24" | (610 mm) |
| Rear (Maintenance)  | 24" | (610 mm) |
| Side – Non-Access   | 1"  | (25 mm)  |
| Side – Access maintenance   | 24" | (610 mm) |
| Vent Pipe   | 0"  | (0 mm)   |
| Floor (Can be installed directly on combustible or non-combustible) |     |          |

### AIR/BLOWER DATA

|                                  |                             |
|----------------------------------|-----------------------------|
| Maximum external static pressure | 0.5" wc                     |
| Maximum cooling unit capacity    | 3.0 tons.                   |
| Maximum air temperature rise     | See pages 1 and 30          |
| High Limit temperature           | 215°F                       |
| Thermostat anticipator           | See thermostat instructions |

### MOTOR/BLOWER

1/2 HP ECM Motor / G12 x 7DD

### FAN/HIGH LIMIT CONTROL

Honeywell ST9103A1028 Fan Center & Thermo-Disk (7" stem)

### THERMOSTAT

Any wall thermostat

### FUEL

Not heavier than No. 2 furnace oil.

### ELECTRICAL – 120 Volts, 60 Hz

|        |                             |
|--------|-----------------------------|
| Canada | Circuit protection 15 amps. |
| USA    | Circuit protection 20 amps. |

### VENT PIPE CONNECTION

3" ULC-S636 PVC (type BH Class IIA, 65°C)  
3" ULC-S636 CPVC (type BH Class IIB, 90°C)

### CONDENSATE DRAIN

PLASTIC HOSE 1/2" diameter

### CLEANOUTS

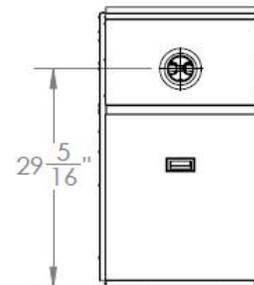
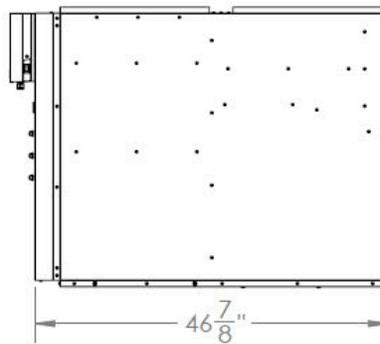
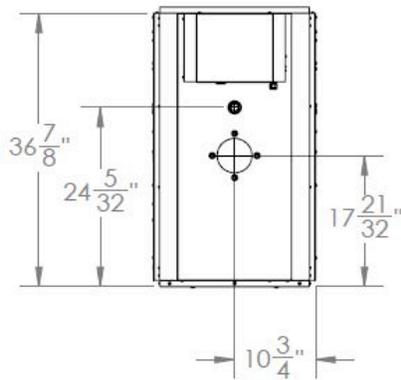
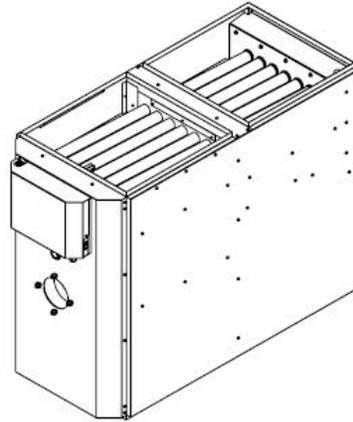
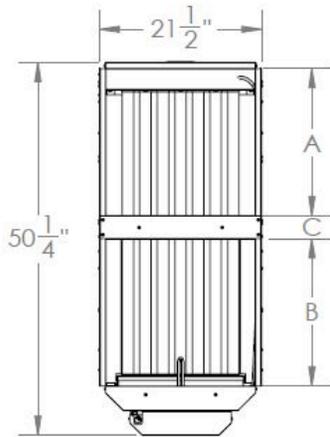
Rear Cover & Burner Opening

## AIR FILTER

KLC-100 2 x 12" x 20" x 1" non pleated UL approved

### PLENUM DIMENSIONS KLC-100 CONFORTO

|                 |     |           |                |
|-----------------|-----|-----------|----------------|
| Cold air return | (A) | 20" x 20" | (508 x 508 mm) |
| Hot air supply  | (B) | 20" x 20" | (508 x 508 mm) |
| Plenum spacing  | (C) | 2 1/8"    | (54 mm)        |



### KLC-100 - DIMENSIONS

Dimensions are in inches

### 3.0 FURNACE INSTALLATION

#### OIL TANK & PIPING

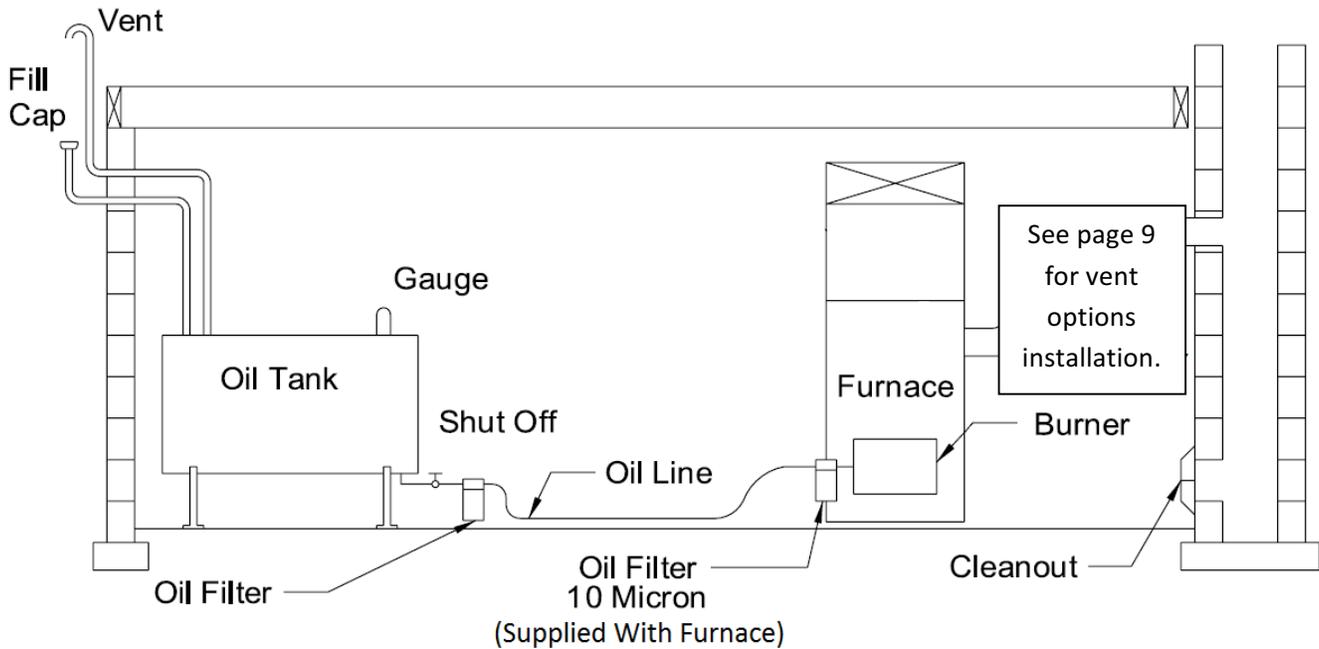
Tank installation must conform to local requirements.

Install according to the applicable code such as CANCSA B139 and NFPA 31. Minimize number of connections in suction line and make all connections air tight. Use a pipe joint compound suitable for oil on all pipe threads. To reduce possibility of air leaks, tighten stem packing gland nut on any valves installed in the suction line. Also, be sure the oil filter is tight, as filter gaskets often shrink. Check for kinks in the oil lines as well as for possible air pockets and for loose connections. Two filters as shown below are recommended. Optional tank gauge protectors and outlet protectors are available at your local dealer.

**ONE PIPE SYSTEM** Where the tank outlet is above the burner and when the oil flows by gravity to the oil pump, a single-stage fuel unit with a single oil line to the pump may be used.

**TWO PIPE SYSTEM** When a single line is not suitable, use double line or contact your dealer for special oil line fittings. Install by-pass plug on burner fuel pump as specified in the burner manual.

#### Rear Flue Furnace illustration



**Oil Tank and Piping**

### 3.1 PLACEMENT & VENTING

Furnace installation shall conform to the required installation code for oil-fired equipment (USA: NFPA 31, Canada: CANCSA B139).

**FLOOR SUPPORT** COMBUSTIBLE – If required, support furnace on five (5) concrete blocks. Make sure the center of the furnace base is supported. For a furnace installed on a combustible floor, consult the applicable code and authorities having jurisdiction on this application. The floor must support the weight.

**VENT** The KLC can be vented vertically through the roof or horizontally through the wall. The appropriate venting material must be rated to a minimum operating temperature of 65°C (149°F). The approved vent material is S636 PVC-40 in Canada and CPVC-40 (or its equivalent) in the United States. Keep vent/flue pipe as short as possible with a minimum 1/4" per foot **upward slope**. See section 5.3 for more information.

**WARNING** **BE AWARE THAT REMOVING BAFFLES REDUCES THE UNIT'S EFFICIENCY AND INCREASE THE OUTLET TEMPERATURE. A MODIFIED UNIT IS NO LONGER ENERGY STAR APPROVED. THIS COULD RESULT IN FIRE HAZARD AND/OR OTHER HAZARDOUS CONDITIONS THAT MAY LEAD TO BODILY HARM.**

**COMBUSTION & VENTILATION AIR** Install openings and ductwork to the furnace room providing fresh outside combustion and circulation air for cooling the furnace casing, as installation code requires (USA NFPA 31, CANCSA B139). If installed in a closed room, provide two free air ventilation openings of at least 8" x 12" (96 sq. in.) free flow area near ceiling and floor. Oil burners must have sufficient air to allow vent systems to operate properly. If balance flue burner his used, combustion air must be duct to the outside as per instructions.

**WARNING  
BLOWER DOOR**

**Do not operate without blower door properly installed. This could result in fire hazard and/or hazardous conditions that may lead to bodily harm.**

## 3.2 INSTALLATION CODES

INSTALLATION MUST COMPLY WITH THE REQUIREMENTS OF AUTHORITIES HAVING JURISDICTION. All local and national codes governing the installation of oil burning equipment, wiring and venting must be followed. Some of the applicable codes are:

|                      |   |
|----------------------|---|
| <b>CAN/CSA B 139</b> | Installation Code for oil burning Equipment                   |
| <b>NFPA 31</b>       | Installation Code for Oil Burning Equipment                   |
| <b>ANSI/NFPA 90B</b> | Warm Air Heating and Air Conditioning Systems                 |
| <b>ANSI/NFPA70</b>   | National Electrical Code                                      |
| <b>CSA C 22.1</b>    | Canadian Electrical Code                                      |
| <b>ANSI/NFPA 211</b> | Chimneys, Fireplaces, Vents and Solid Fuel Burning Appliances |

The latest versions of the above codes that have been approved for use in the location of the installation must be used.

## 3.3 INSTALLATION INFORMATIONS

**ELECTRICAL** Wire according to the National Electrical Code (Canadian Electrical Code in Canada) or local codes. Use a separately fused #12 electrical line directly from the service panel to the furnace junction box. Install a manual shut-off switch at the door or stairway to furnace room so furnace can be shut off remotely.

**VENT PIPE** See NFPA 31 (USA) or CAN/CSA B139 (Canada) code. Breech is certified for 3" ULC-S636 PVC-40 vent pipe in Canada and UL-S636 CPVC-40 (or its equivalent) in the United States. The appropriate venting material must be rated to a minimum operating temperature of 65°C (149°F).

**RETURN AIR** Ensure that the furnace return air temperature to the unit is not lower than 50°F (10°C)

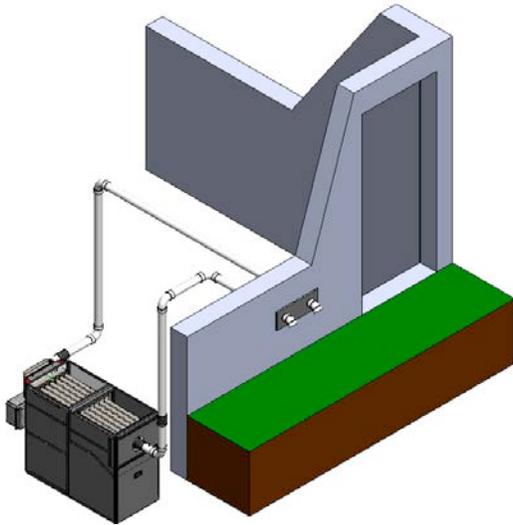
## 3.4 VENTING OPTIONS

**System UL-S636 3" diameter is recommended for the KLC.** The Installation Methods to be used are detailed in the instruction manual of the product of your choice (IPEX or PolyPro. Flex). An online Solvent Cementing Training is also available at their site.

The minimum vent linear length is 5 feet. The maximum horizontal equivalent length allowed is 80 feet. Each 90° elbow accounts for 8 feet. As an example, if the system has 5 elbows, 40 linear feet of vent can be used. The vent is connected to the furnace using the supplied neoprene coupling.

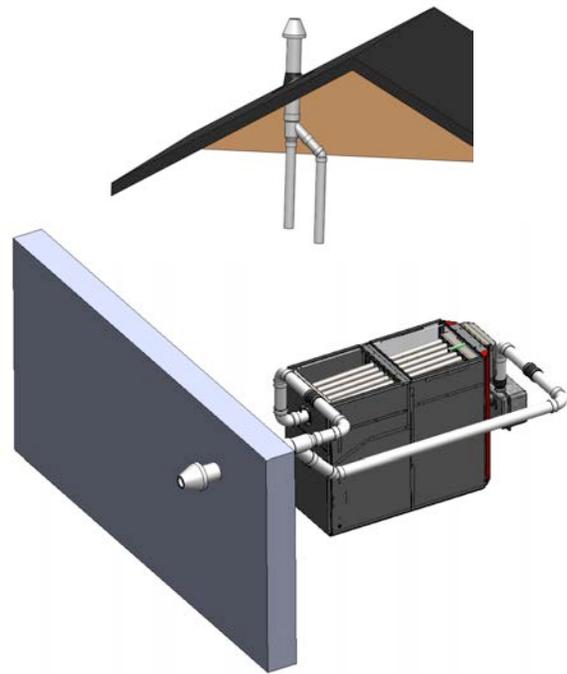
## VENTING OPTIONS INSTALLATION

### TWO PIPES SYSTEM



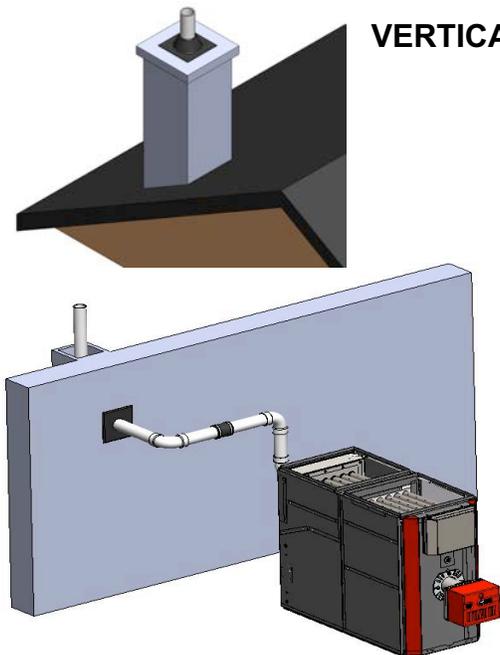
- Two small openings of 3"1/2+
- BF3 Riello burner approved

### COAXIAL SYSTEM



- Single opening of 4"1/2+
- BF3 Riello burner approved

### VERTICAL ONE PIPE SYSTEM



- Especially for retrofit installation
- Easy to fit one pipe in 7"x7" chimney tile
- Avoid wall opening
- **No clearance restriction**
- Perfect where there is no access to external wall in the mechanical room
- F3 Riello burner approved

# WALL TERMINAL INSTALLATION REQUIREMENTS

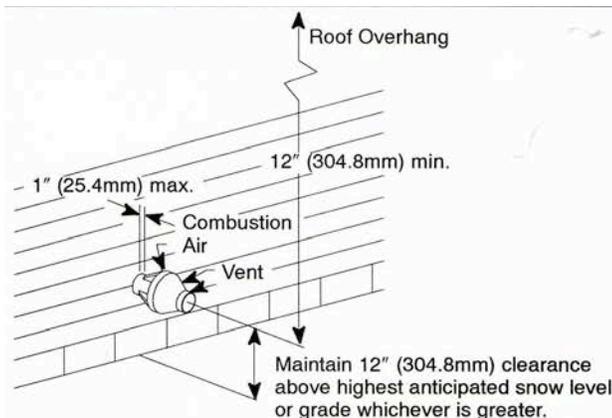
## In Canada

Refer to the CAN/CSA B139 Code for the placement of the vent termination

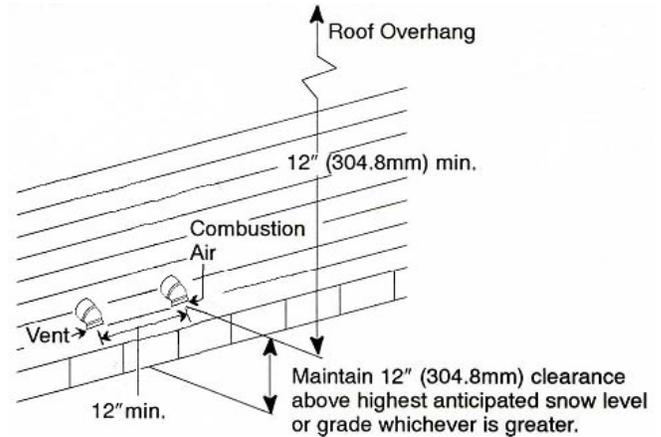
## In United States

Refer to the NFPA31 Code for the placement of the vent termination

### COAXIAL WALL CLEARANCE



### TWO PIPES WALL CLEARANCE



**All piping must be on same wall**

**Outlet termination clearance above grade and roof overhang**

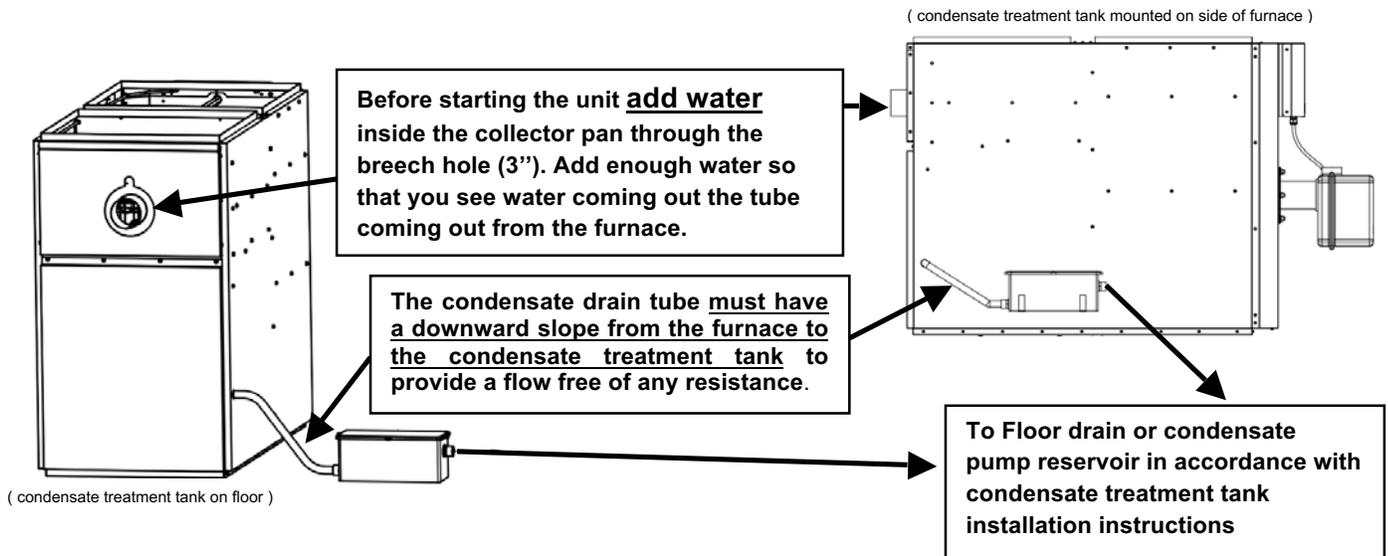
**Check flue and combustion air pipes for any leak**

### VENT TERMINATION WARNING

**It is the responsibility of the homeowner to ensure that the area around the vent terminal and air intake is free of snow, ice and debris. The vent terminal should be checked during heavy snowstorms to ensure proper operation.**

## 3.5 CONDENSATE DRAIN PIPE INSTALLATION

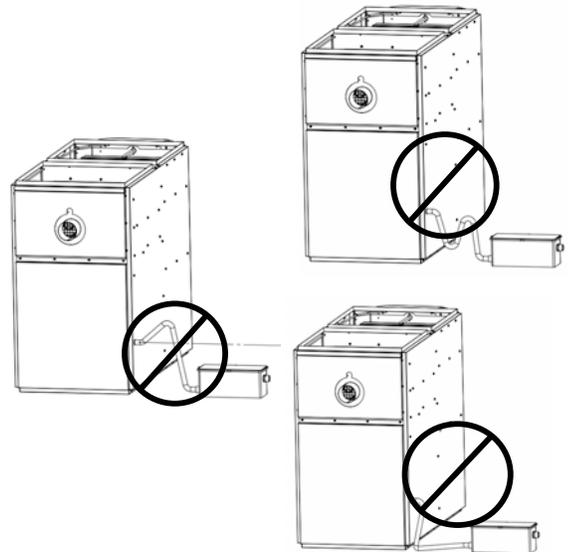
### Drain Trap Assembly Overview



### "Do Not"

The condensate drain tube from the furnace to the condensate treatment tank shall:

- Never contain a "P" trap;
- At no point, be elevated higher than the furnaces' drain outlet;
- Be without sharp bends (*kinks*) that could cause the drain tube to collapse;
- Be without any obstruction that could prevent the condensate to flow freely.

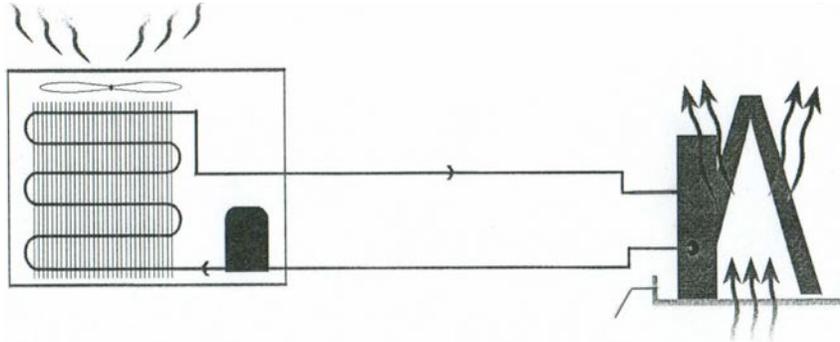


### IMPOTANT

Please note that the warranty to this product may be void if damages to the furnace heat exchanger are caused by blockage of the condensate fluid evacuation system. It is the responsibility of the installer, service technician and homeowner to make sure that nothing can obstruct the evacuation of the condensate fluid from the furnace. The condensate fluid neutralizer cartridge must be changed annually and the condensate fluid evacuation system must also be verified annually for proper functioning.

## 4.0 ACCESSORIES INSTALLATION

### AIR CONDITIONING SYSTEM



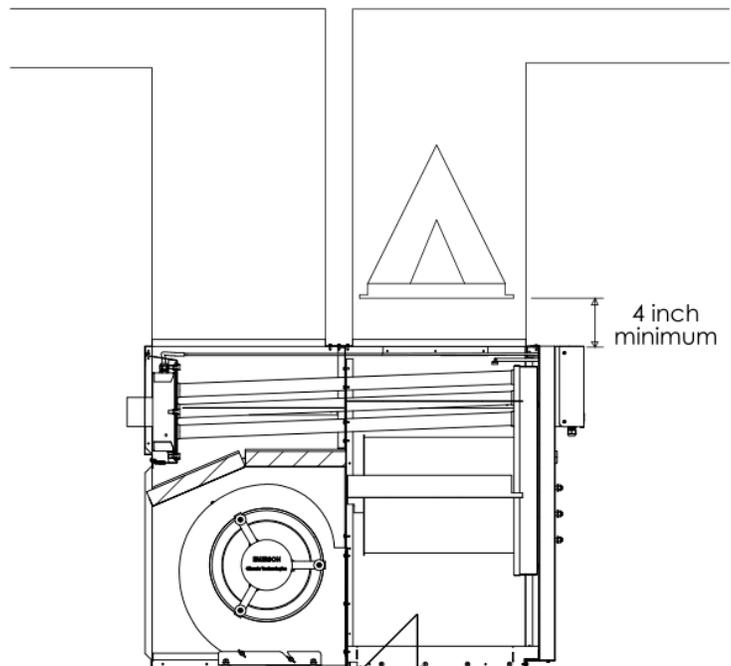
#### OUTSIDE CONDENSER UNIT

#### INSIDE EVAPORATOR COIL

An air conditioning **evaporator coil** may be installed on the supply side **only**. Coils installed on the return side will cause damage on the unit; this will shorten the unit life and may cause products of combustion to enter the house. Wire as per wiring label and diagram. **Height of the coil above the unit supply shall be at least 4" (102 mm).**

See **A/C coil Manufacturers Requirements.**

To check the AC coil total air flow resistance, see procedure at page 29.



### HUMIDIFIER

If a humidifier is installed ensure that no water can drip or run from it into the furnace. This would cause deterioration and void the furnace warranty.

## 5.0 BURNER INSTALLATION AND SPECIFICATIONS

### 5.1 ASSEMBLY & INSTALLATION OF BURNER

**ASSEMBLY** Check that the burner model is correct for furnace rating required. Assemble as per burner manufacturer's instructions.

**SELECT NOZZLE** Select oil input, nozzle and burner configuration as shown on furnace operating decal.

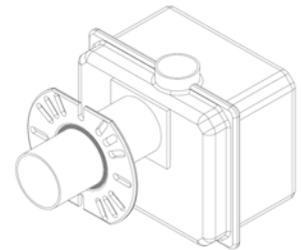
**INSTALL NOZZLE** Install selected nozzle, check for clean seating and tighten in nozzle adaptor.

**ELECTRODES** See burner manufacturer's instructions for correct setting

**INSERTION** Riello Burner, 2 ½" (63mm),

**MOUNT BURNER** Tighten top nut first so burner tips down slightly. The burner is always installed in an upright position by four (4) nuts.

**PUMP BY-PASS PLUG** For one pipe system factory setting (no plug).



#### PRESSURE TUBE

##### **BF3 BURNER – 2 PIPES (IPEX) VENTING**

THE PRESSURE TUBE MUST BE CONNECTED ON THE APPROPRIATE LOCATION (TOP RIGHT) ON THE BURNER CASING.

##### **F3 BURNER – 1 PIPE (IPEX) VERTICAL VENTING**

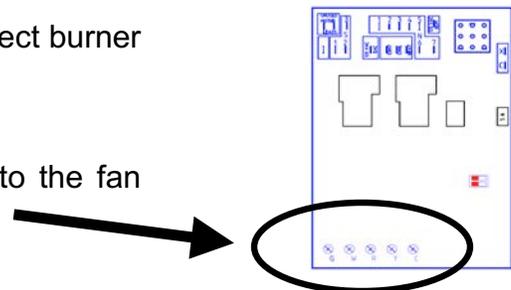
THE PRESSURE TUBE MUST BE CUT AT THE EXIT OF THE ELECTRICAL BOX. IT SHOULD MEASURE ATMOSPHERIC PRESSURE.

#### **WIRING**

Refer to wiring diagram for correct burner connections (see page 26).

#### **THERMOSTAT**

Connect the thermostat wires to the fan timer control board (ST9103).



## 5.2 SET BURNER FOR EFFICIENT OPERATION

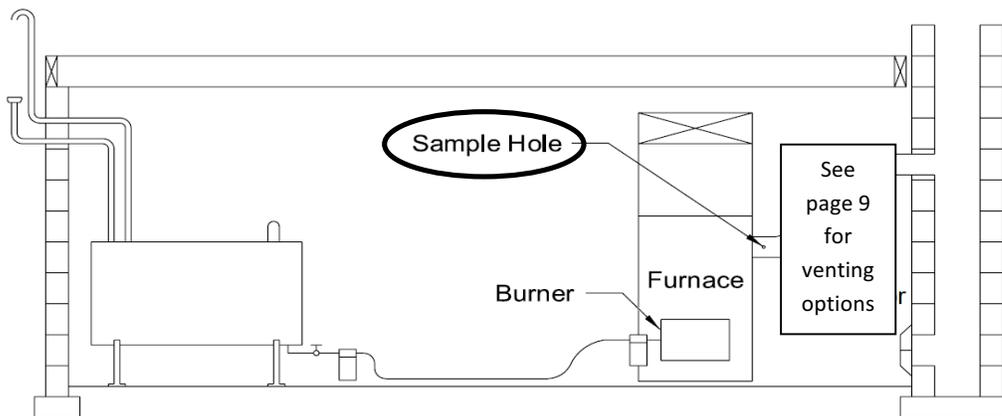
**BURNER SETTING** Use burner settings in the table on page 16 or operating decal as a guide to set burner, particularly for nozzle changes. **Those settings are only starting points for the adjustments and are not meant as final settings.**

**PUMP PRESSURE** Refer to the table on page 16 or operating decal.

**AIR SETTING** Use air settings on page 16 as a guide to set air adjustment. **Those settings are only starting points for the adjustments and are not meant as final settings.**

**SAMPLING HOLE** A sample hole is required for the burner set-up. Drill 3/8" diameter hole on top of the vent pipe and use the supplied test port plug to seal after burner setup.

**COMBUSTION TEST: All your tests must be done with the burner cover on**



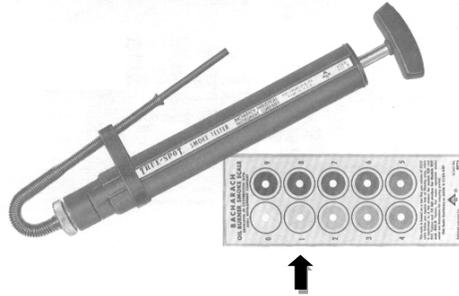
**ANALYZER** Use an electronic gas analyzer for setup and record information on the furnace setup decal. Failure to do so may void warranty. Always set flame with proper draft, smoke and CO<sup>2</sup> measurements.

**NOTE: Some electronic gas analyzers do not account for recovery of latent heat and give low efficiency readings. Use the table below to determine the AFUE.**

| Nozzle Size | CO <sup>2</sup> Concentration | Stack Temperature | AFUE |
|-------------|-------------------------------|-------------------|------|
| Usgph       | %                             | °F                | %    |
| 0,50        | 11.5                          | 98 TO 108         | 96,7 |
| 0,60        | 12.5                          | 109 TO 115        | 96,7 |

**COMBUSTION  
SETTING/  
EFFICIENCY**

After 10 minutes of normal operation, take a **smoke test** and adjust the burner to obtain a reading of “1” on the smoke scale.



To reach the maximum smoke test value, a ten (10) full slow steady pump action is required.

**Take a CO<sub>2</sub> test and note the result.**

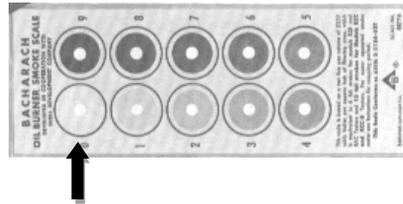
**CO<sub>2</sub> test can be done mechanically or electronically**

(18 full slow steady pump action)



Open the air band on the burner to reduce your CO<sub>2</sub> lecture by 1.5% with a two pipes installation. On a one pipe installation reduce your CO<sub>2</sub> by 1%.

You now have a perfect “0” of smoke



**Relation between % of CO<sub>2</sub> and O<sub>2</sub>**

| CO <sub>2</sub> (%) | O <sub>2</sub> (%) | Excess Air (%) |
|---------------------|--------------------|----------------|
| 13.5                | 2.6                | 15.0           |
| 13.0                | 3.3                | 20.0           |
| 12.5                | 4.0                | 25.0           |
| 12.0                | 4.6                | 30.0           |
| 11.5                | 5.3                | 35.0           |
| 11.0                | 6.0                | 40.0           |

## 5.3 TECHNICAL INFORMATION

### KLC- 100

#### Riello Burner

Unit Model  
Firing Rate (USGPH)  
Input (BTU/h)  
Output (BTU/h)  
Nozzle  
Pump Pressure (psi)  
Turbulator Setting  
Air Gate Adjustment  
Energy Star Approved  
AFUE (%)  
CO<sub>2</sub> (%)

|  | Two pipes Venting |                | One pipe Venting |                |
|--|-------------------|----------------|------------------|----------------|
|  | BF3 Riello        |                | F3 Riello        |                |
|  | KLC-V1-*073-03    | KLC-V1-*088-03 | KLC-E1-*073-03   | KLC-E1-*088-03 |
|  | 0.55              | 0.65           | 0.55             | 0.65           |
|  | 77,000            | 91,000         | 77,000           | 91,000         |
|  | 74,000            | 87,000         | 74,000           | 87,000         |
|  | 0.50 70W          | 0.60 70W       | 0.50 70W         | 0.60 70W       |
|  | 145               | 145            | 145              | 145            |
|  | 0                 | 0              | 0                | 0              |
|  | 4.00              | 5.50           | 2.60             | 3.50           |
|  | YES               | YES            | YES              | YES            |
|  | 96.7              | 96.7           | 96.7             | 96.7           |
|  | 11.5              | 12.5           | 11.5             | 12.5           |

### General Information

(\* ) In the Unit Model number, is specific information of the product for administration only.

### Energy Star ECM motor (0.2'' wc to 0.5''wc )

|                       |            |           |           |           |
|-----------------------|------------|-----------|-----------|-----------|
| Temperature Rise (°F) | 52-85      | 58-85     | 52-85     | 58-85     |
| Blower Speed          | MEDIUM-LOW | MEDIUM-HI | MEDIUM-LO | MEDIUM-Hi |

### Static Pressure

| Blower Speed | ECM 1/2 hp |          |
|--------------|------------|----------|
|              | 0.2'' wc   | 0.5'' wc |
| HI           | 1300       | 1230     |
| MHI          | 1225       | 1160     |
| MED          | 1140       | 1050     |
| MLO          | 1025       | 980      |
| LO           | 775        | 750      |

**Approved Vent (Pipe must be rated for a minimum of (149°F) operating temperature).**

| Model of KLC  | Vent configuration & Vent material   | Combustion Air             | Maximum length   | Vent |
|---------------|--|----------------------------|--|------|
| <b>KLC-V1</b> | <b>Concentric &amp; 2 pipes system</b><br>Canada: ULC-S636 PVC-40<br>USA: UL-S636 CPVC schedule 40 or equivalent | From outside the structure | 80' equivalent horizontal (exhaust and fresh air combined) | 3"   |
| <b>KLC-E1</b> | <b>Vertical / 1pipe system</b><br>Canada: ULC-S636 PVC-40<br>USA: UL-S636 CPVC schedule 40 or equivalent         | From inside the structure  | 50' equiv. horizontal + vertical vent.                     | 3"   |

## 6.0 FURNACE OPERATION AND SETTINGS

### SHUTTING FURNACE DOWN

**POWER OFF** Turn off main power breaker or disconnect.

**FUEL OFF** Shut off manual fuel supply valve.

Always keep manual fuel supply valve shut off if the burner is shut down for an extended period of time.

### RESTARTING FURNACE

Follow this procedure before restarting a unit that has been shut down for an extended period of time.

**INSPECTION** Have the furnace/system serviced and inspected by a **qualified technician**.

**FUEL** Turn on fuel supply and check that there are no leaks.

**POWER** Turn on power and check that the furnace starts and operates as usual.

**OPERATION** If the furnace/system fails to operate or operates in an unusual manner, call your service technician. If the burner fails to operate at any time, call a qualified burner technician.

## 6.1 BLOWER SETTING

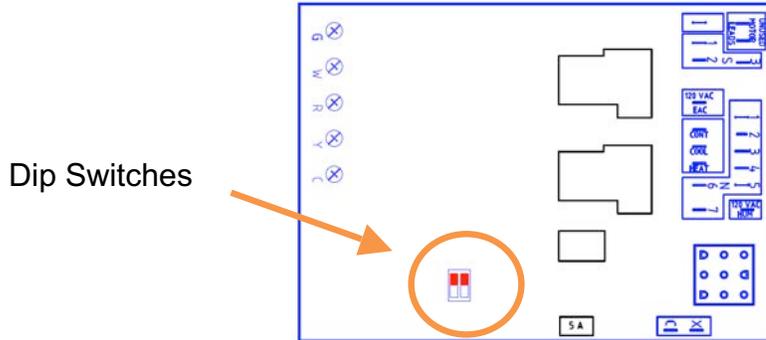
**Ensure power is off when adjusting blower setting.** For heating, use the blower speeds shown on the furnace specifications to give a temperature rise according to the technical information tables on page 16. The Lo blower speed can be used for air circulation when heating or cooling are not required. Set blower speeds to match the installation requirements.

### FAN & LIMIT CONTROL

|         |                                    |
|---------|------------------------------------|
| Limit   | 215°F – Factory set                |
| Fan On  | 45 seconds after the burner starts |
| Fan Off | Adjustable on board (see page 18)  |

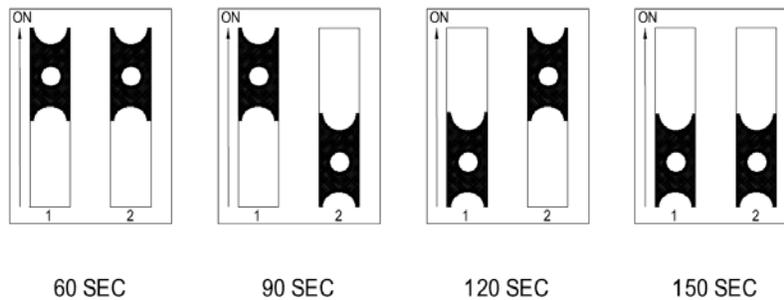
## 6.2 FAN TIMER CONTROL BOARD (ST9103A 1028)

- “FAN OFF” Dip Switches adjustment



### COMFORT ADJUSTMENTS

- Outlet air consistently too warm or too cold - change the blower motor speed to give the specified air temperature rise. (See page 16)
- Outlet air gets too warm and burner shuts down - increase air by changing the blower motor speed to give the specified temperature rise. (See page 16)
- Outlet air is too cold or too warm at the end of the heating cycle after the burner has turned off - adjust the “FAN OFF” dip switch on fan timer control board. Refer to the next figure.



### “FAN OFF” Dip Switch

Dip Switch adjustment (90 seconds) on all input

### OFF CYCLE AIR CIRCULATION (Factory settings)

**LO SPEED** All **KLC** models have the Lo speed switch for optional constant air circulation during the furnace off cycle.

## “FAN ON”

When “FAN ON” is selected on the thermostat, the blower will run constantly at the blower speed selected on the heating terminal. This is the equivalent of jumping terminals R and G on the ST9103 board.

## 6.3 ST9103A 1028 CONTROL BOARD SEQUENCE

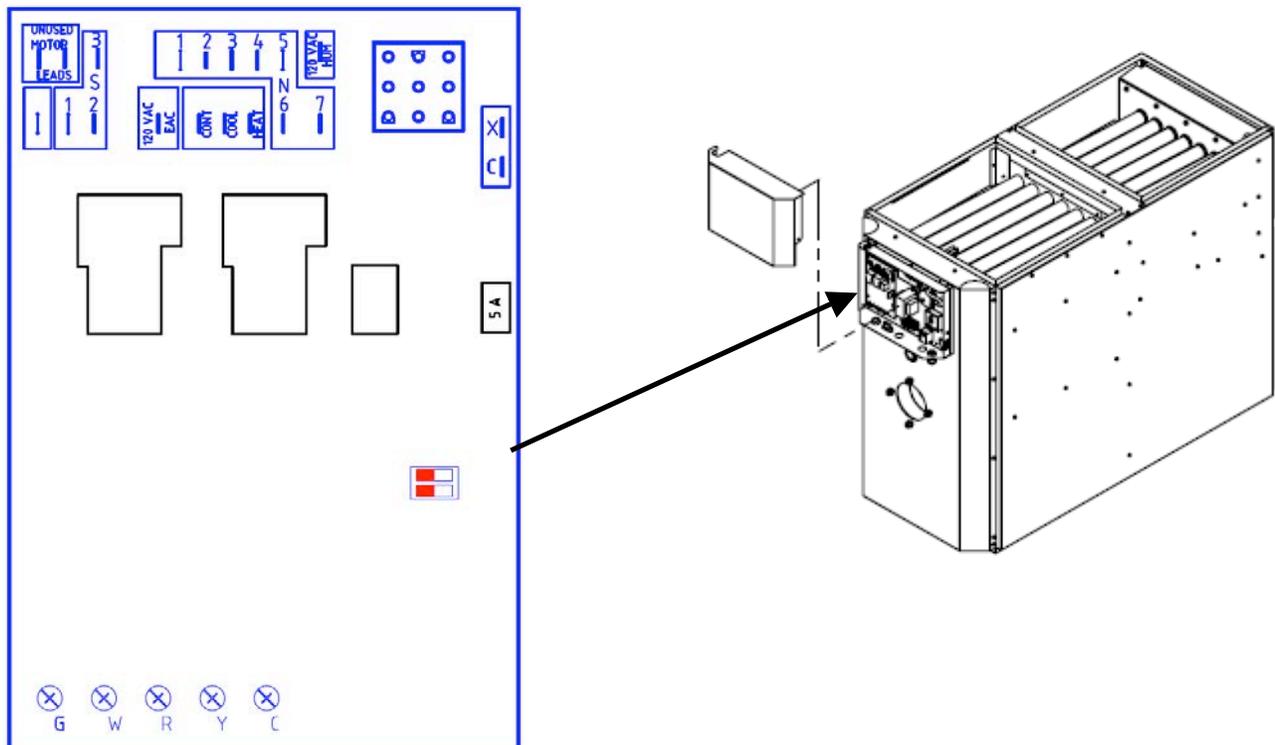
### Heating Sequence

- 1) Thermostat calls for Heat.
- 2) Burner starts
- 3) Blower starts after **45** seconds
- 4) Burner shuts down after call for heat is satisfied
- 5) Blower stops according to adjusted (FAN OFF) Dip switch selection

### Cooling Sequence

- 1) Thermostat calls for cooling
- 2) Blower starts immediately
- 3) Cooling unit starts
- 4) Blower stops immediately after cooling demand is satisfied
- 5) Cooling unit stops

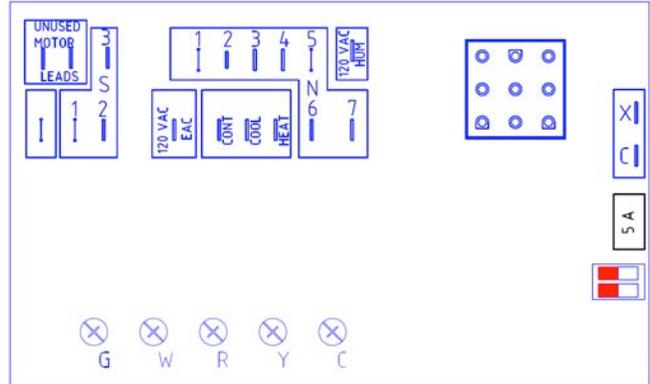
### Honeywell ST9103A 1028 Electronic Board



## 6.4 SERVICING - FAN TIMER ST9103A 1028

Trouble shooting the Honeywell electronic board ST 9103

Before trouble shooting the board, check for the 5 amp. fuse



For accurate trouble shooting, follow step by step the Trouble Shooting Chart.

| Step   | Possible Cause         | Check-out procedure  | Corrective action  |
|--|------------------------|--|--|
| <b>No Heat</b>   |                        |  |  |
| 1  | Incoming supply        | Check for 120 Volts between terminal S2 and 3 on electronic fan control  | <b>Yes - Move to next step</b><br>No - Check breaker main power switch   |
| 2  | Transformer            | Check for 120 Volts between terminal S3 and 4 on electronic fan control.<br>Check for 24 Volts between terminal X and C on electronic fan control  | <b>Yes - Move to next step</b><br>No - Check for bad connection<br><b>Yes - Move to next step</b><br>No - Change Transformer   |
| 3  | Electronic Fan control | Check for 24 Volts between R and C<br>Check for 24 Volts between terminal W and C  | <b>Yes - Move to next step</b><br>No - Change the electronic board<br><b>Yes - Move to next step</b><br>No - Check thermostat and wiring   |
| <b>Warning: Make sure the quick connect cable is fully inserted on the board</b> |                        |  |  |
| 4  | Limit Control          | Check for 120 Volts on each terminal of the high limit<br>Check for 120 Volts coming from the main plug-in of the electronic fan control to the limit control<br>Check for 120 Volts coming out of the limit control | <b>Yes - Move to step # 5</b><br>No - Move to next step<br><br><b>Yes - Move to next step</b><br>No - Change the electronic fan control<br><br><b>Yes - Move to step # 5</b><br>No - Failure on the limit control circuit.<br>.Temperature too high.<br>.Bad limit control |

### No Heat

|   |  |  |  |
|---|--|--|--|
| 5 | <p>Riello Burner</p>   | <p>Check for 120 Volts on the black wire, contact (COM) on the burner activation relay.</p> <p>Check if oil primary control is on reset</p> <p>Check for 24 v. coming from the electronic fan control to the collector Hi-temp. switch</p> <p>Check for 24 v. coming from the Hi-limit temp. switch to the condensate overflow switch</p> <p>Check for 24 v. coming from the condensing overflow switch to the burner activation relay coil.</p> <p>Check for 120 Volts on the contact (No) of burner activation relay</p> <p>Check for 120 Volts on terminal # 1 of the bypass timer relay. (15sec.)</p> <p>Check for 120 volts on the orange wire coming to the burner (L)</p> | <p><b>Yes - Move to next step</b><br/>No - Back to step # 4 or check for bad connection</p> <p><b>Yes - Press reset button</b><br/>No - Move to the next step</p> <p><b>Yes - Move to next step</b><br/>No - Change the electronic fan control</p> <p><b>Yes - Move to next step</b><br/>No - Check manual reset</p> <p><b>Yes - Move to next step</b><br/>No - Check the condensing overflow switch</p> <p><b>Yes - Move to next step</b><br/>No - Change the burner activation relay</p> <p><b>Yes - Move to next step</b><br/>No - Change the relay, check for 120v. on pressure switch terminals.</p> <p><b>Yes - Failure on the burner</b><br/>No - Change the electronic control</p> |
| 6 | <p>Blower</p> <ul style="list-style-type: none"> <li>• Low speed</li> </ul> <p>Check if the constant low speed switch is <b>ON</b></p> | <p>Check for 120 Volts at the "CONT" terminal on the electronic fan control</p> <p>Check for 120 Volts on both side of the constant low speed switch</p>   | <p><b>Yes - Move to next step</b><br/>No - Change the electronic fan control</p> <p><b>Yes - Check "LOW" speed on the blower motor</b><br/>No - Change the switch</p>  |

### No Cooling

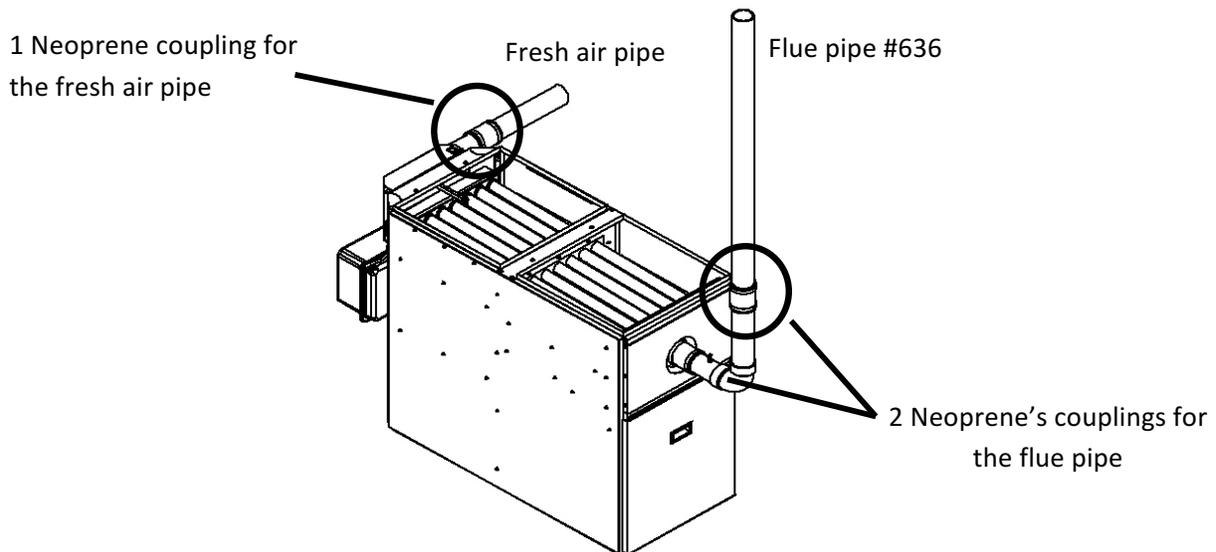
|   |   |   |  |
|---|---|---|--|
| 7 | <p>Blower</p> <ul style="list-style-type: none"> <li>• High speed</li> </ul> <p>Cooling Speed</p> | <p>Check for 24 Volts between G and C on electronic fan control</p> <p>Check for 120 Volts at the "COOL" terminal of the electronic fan control</p> | <p><b>Yes - Move to next step</b><br/>No - Check thermostat and wiring; if it's OK, then change the electronic fan control</p> <p><b>Yes - Check "COOL" speed on the blower motor</b><br/>No - Change the electronic fan control</p> |
|---|---|---|--|

|   |                                  |  |   |
|---|----------------------------------|--|---|
|   | Heating Speed<br>(45 sec. delay) | Check for 120 Volts at the "HEAT" terminal of the electronic fan control   | <b>Yes - Check "HEAT" speed on the blower motor</b><br>No - Change the electronic fan control |
| 8   | Condensing unit                  | Check for 24 volts between terminal Y and C on the electronic fan control  | <b>Yes - Compressor ON</b><br>No - Check thermostat and wiring                                |
| <b>Electronic air filter and Humidifier</b> |                                  |  |   |
| 9   | Electronic air filter            | Check for 120 Volts on terminal "EAC" of the electronic fan control (thermostat must call a Heat, Cool or Fan ON demand) | <b>Yes - Electronic filter failure</b><br>No - Change the electronic fan control              |
| 10  | Humidifier                       | Check for 120 Volts on terminal "HUM" of the electronic fan control (burner must be energized)                           | <b>Yes - Humidifier failure</b><br>No - Change the electronic fan control                     |

**If the Honeywell electronic fan control (ST9103A1028) is defect, replace the control with the same part recommend by Granby Industries  
Part # 4CB-00-FAN0-00**

## 6.5 Flue and Fresh Air Pipe Servicing

**To facilitate servicing, use 3 neoprene couplings when installing the plastic pipes**



## 7.0 SERVICE AND MAINTENANCE

### REGULAR MAINTENANCE

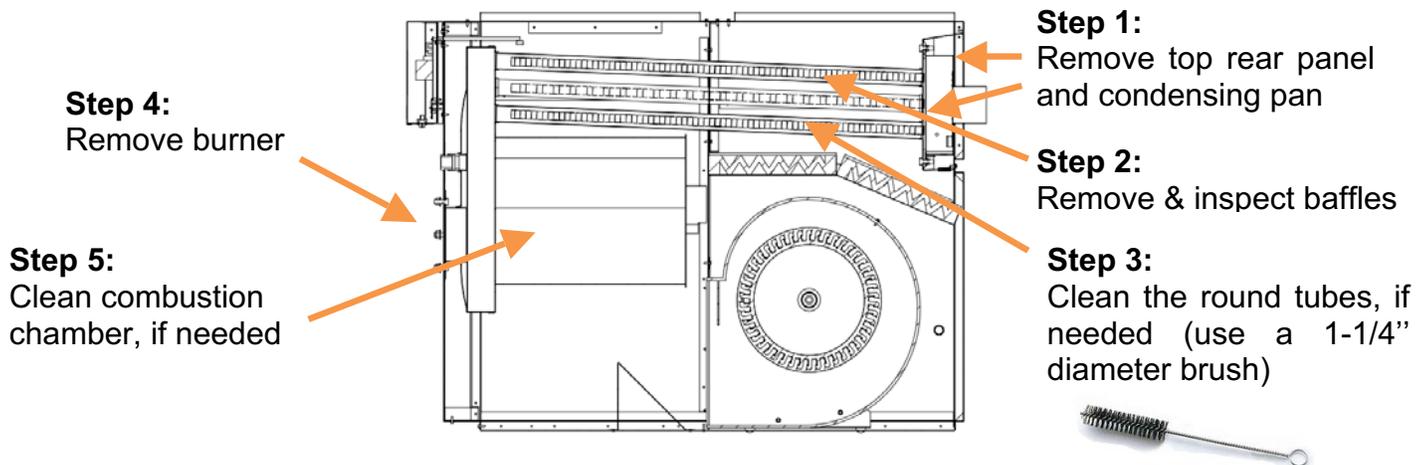
Check complete operation **at least once a year**. In Canada see CANB139, (Maintenance), in United States see NFPA 31, for recommended servicing procedure. Clean flue pipes on a regular basis. Check flue and combustion air pipes for any leak.

### CHANGING NOZZLE

It is recommended that the nozzle be replaced once a year. If a new nozzle of a different size is installed, change the blower speed according to section **BURNER INSTALLATION AND SPECIFICATIONS** or operating decal as required.

## 7.1 CLEANING HEAT EXCHANGER

Heat exchanger must be inspected every heating season. Refer to instructions and pictures below.



**After cleaning, do not forget to put back the baffles!!**

- **IMPORTANT SEE WARNING PAGE 7**

### CONDENSATE NEUTRALIZER

The media bag contained within the condensate treatment tank should be replaced once per year or for every 600 USG (2300L) of oil used in the furnace or if the PH level at the outlet of the treatment tank falls below 5.0 (whichever comes first). A replacement media bag can be acquired from your local dealer.

The condensate from the furnace is slightly acidic with a pH of about 4; a neutral fluid would have a pH of 7. If the condensate is not conditioned, damage could result in waste water handling system which would result in expensive repairs.

During the first hours of operation. The appliance self-cleans its interior. The result being that for the first 20 hours of activity, the condensate liquid will be brownish and thereafter stabilize and become of normal "water" color.

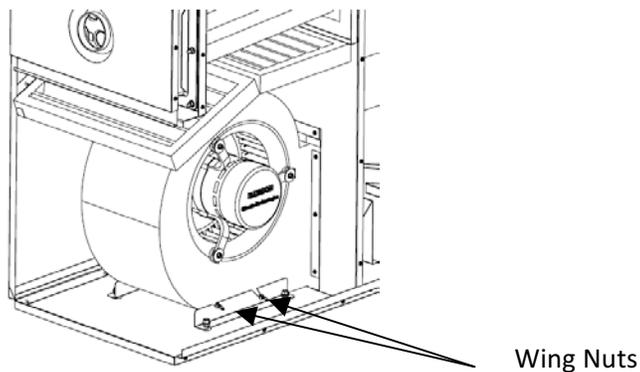
## AIR FILTERS

To maintain furnace performance and safety, replace dirty filters at least once every heating season or as required. Use new approved disposable filters of the same size and type. Dirty, clogged or wrong sized filters will impair the furnace performance and may cause the furnace to shut down or overheat.

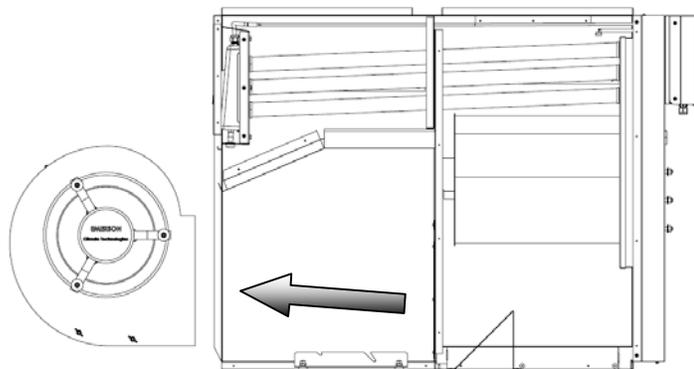
## 7.2 BLOWER REMOVAL

This furnace has a blower sealing system, which is designed to be tight and rattle free. Refer to the instructions and pictures below.

- 1) Shut off oil and power to furnace.
- 2) Open blower compartment.
- 3) Disconnect the wiring to the blower motor.
- 4) Remove the air filter.
- 5) Remove the four (4) wing nuts securing the blower side to the base panel bracket.

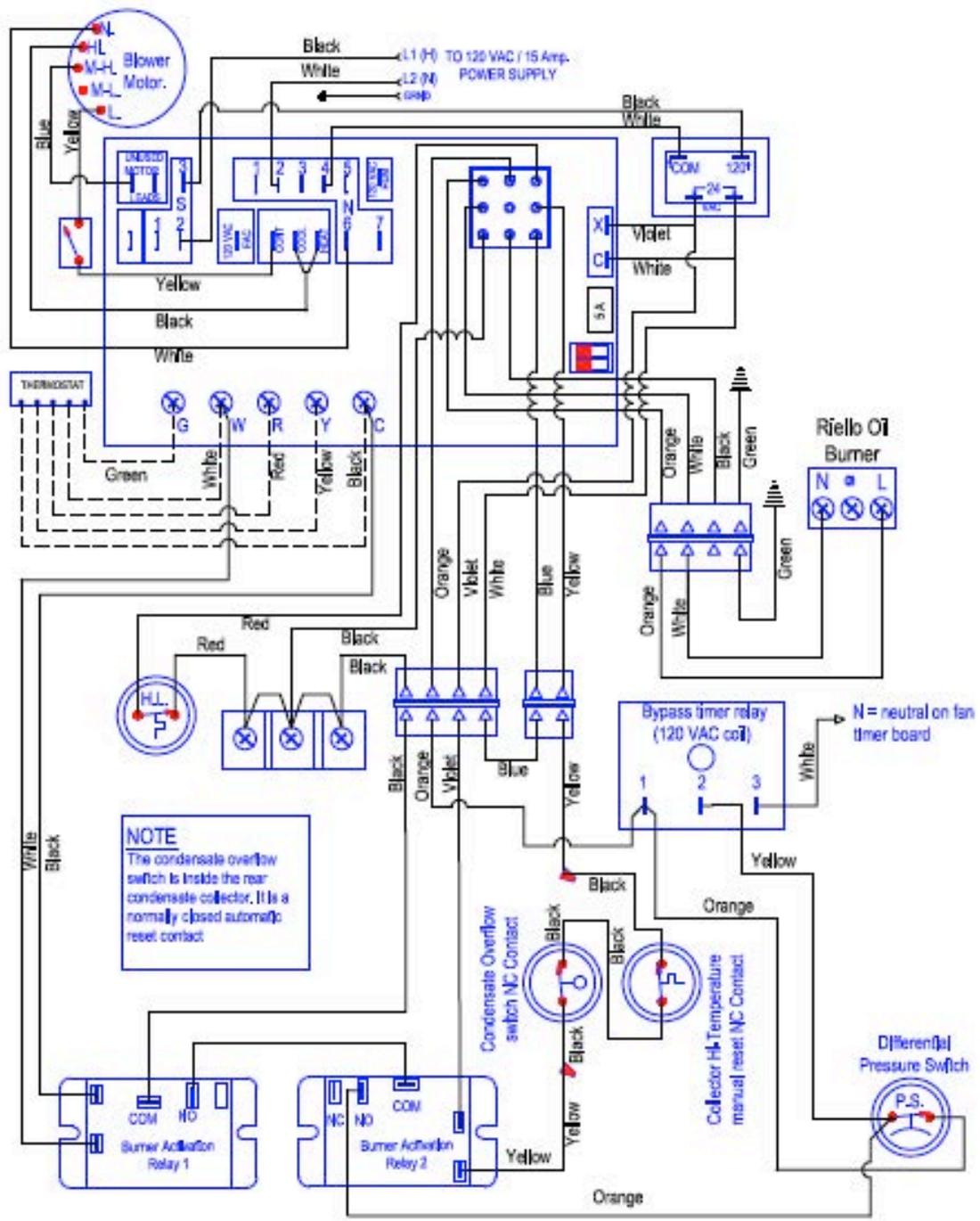


- 6) Slide the blower toward you and then lift the blower straight up. Shift the blower out of the furnace.



Put back the blower assembly using the reverse procedure. Ensure wiring and ground wire are correctly reconnected.

# 8.0 ELECTRICAL / WIRING DIAGRAM



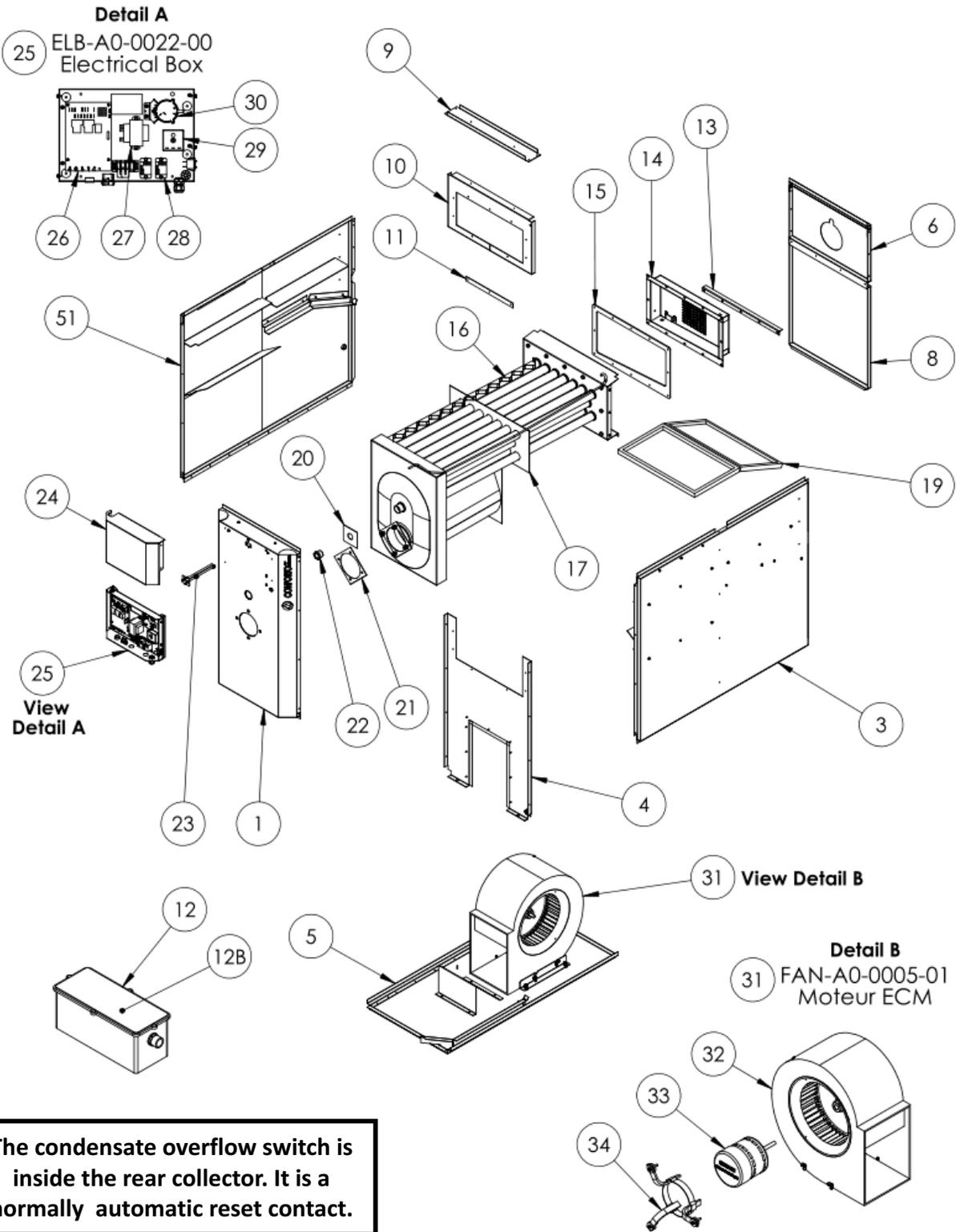
**NOTE**  
 The condensate overflow switch is inside the rear condensate collector. It is a normally closed automatic reset contact.

————— FACTORY WIRING / CÂBLE EN USINE  
 - - - - - FIELD SUPPLIED WIRING / CÂBLE SUR LES LIEUX

SDL-LC-WRNG-00\_0717

# 9.0 EXPLODED PARTS VIEW

## KLC-100 CONFORTO



The condensate overflow switch is inside the rear collector. It is a normally automatic reset contact.

## KLC-100 – Conforto Part List

| ITEM | PART NUMBER    | DESCRIPTION  | QTY |
|------|----------------|--|-----|
| 1    | CAB-A0-0047-00 | Front Panel Assembly   | 1   |
| 2    | CAB-A0-0031-00 | Left Panel Assembly  | 1   |
| 3    | CAB-A0-0032-00 | Right Panel Assembly   | 1   |
| 4    | CAB-A0-0033-00 | Divider Panel Assembly   | 1   |
| 5    | CAB-A0-0046-00 | Base Panel Assembly  | 1   |
| 6    | CAB-P0-0022-00 | Top Rear Panel   | 1   |
| 8    | CAB-P0-0018-00 | Blower Door Panel  | 1   |
| 9    | CAB-P0-0248-00 | Upper Divider – Part 2   | 1   |
| 10   | CAB-P0-0143-00 | Upper Divider  | 1   |
| 11   | CAB-P0-0012-00 | Insulation Support   | 1   |
| 12   | 3CN-02-0375-00 | KLC Condensate Neutralizer Tank (NBT-23)                       | 1   |
| 12B  | 3CN-23-1111-00 | KLC - Condensate Neutralizer refill bag (Mg(OH) <sub>2</sub> ) | 1   |
| 13   | CAB-P0-0370-00 | Rear Collector Stiffener                                       | 1   |
| 14   | KLC-12-COLL-01 | KLC - Stainless collector - version 2                          | 1   |
| 15   | 3GK-18-COLL-00 | Gasket Condensing Collector 3/16" HT Neoprene                  | 1   |
| 16   | HEX-A0-0008-00 | Pipe Baffle 1.5in Assembly                                     | 20  |
| 17   | INS-P0-0038-00 | Divider Filler Gasket – 20 Holes                               | 1   |
| 18   | HEX-A0-0002-00 | Condensing Heat Exchanger Assembly                             | 1   |
| 19   | 3AF-01-1220-01 | Air Filter 12" x 20" x 1" Non-Pleated (Strata Type)            | 2   |
| 20   | INS-P0-0018-00 | Sight Glass Insulation   | 1   |
| 21   | INS-P0-0017-00 | Burner's Flange Insulation                                     | 1   |
| 22   | 3SG-0P-1030-5A | Glass Sight Clear 1" NPT Hex with THD Seal                     | 1   |
| 23   | 4SD-00-0215-00 | High Limit Snap Disc (215°) Auto Reset #36T01B7 47655          | 1   |
| 24   | ELB-P0-0018-00 | Cover Electrical Box – Low Boy Model                           | 1   |
| 25   | ELB-A0-0022-00 | Electrical Box Assembly – Low Boy Condensation                 | 1   |
| 26   | 4CB-00-FAN0-00 | ST9103A1028 Electronic Board                                   | 1   |
| 27   | 4TF-00-40VA-00 | Transformer HTC-01A0BB01 40 VA                                 | 1   |
| 28   | 4RY-00-24V0-00 | Relay AE04001 24VAC Form C SPDT 24V                            | 1   |
| 29   | 4RY-BP-0175-15 | Timer Bypass NC 15 Second Delay                                | 1   |
| 30   | 4SW-PS-9370-55 | MPL NC Pressure Switch 0.55 inches                             | 1   |
| 31   | FAN-A0-0005-01 | Fan Motor Assembly KLC ECM Motor                               | 1   |
| 32   | 3BU-12-07DD-00 | G 12 x 7 Direct Drive Blower                                   | 1   |
| 33   | 3BM-50-ECM0-02 | Motor Blower ½ HP ECM Ecotech EMERSON                          | 1   |
| 34   | 1SB-00-BUMR-02 | Bracket Long Motor Mounting Direct Drive Blower                | 1   |

# 10. START-UP TEST RESULTS

Model: \_\_\_\_\_ Serial Number: \_\_\_\_\_

Date of installation: \_\_\_\_\_

Installer (name & address): \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

## START-UP TEST RESULTS

Size of unit (Btu/h): \_\_\_\_\_

Nozzle: \_\_\_\_\_ Oil Pressure (psi): \_\_\_\_\_

Burner adjustments: RIELLO F-3 \_\_\_\_\_ RIELLO BF-3 \_\_\_\_\_

Turbulator: \_\_\_\_\_

Air Gate: \_\_\_\_\_

### Venting type installation:

Two pipe system \_\_\_\_\_ Coaxial System \_\_\_\_\_ Vertical one pipe system \_\_\_\_\_

Smoke result: #0 \_\_\_\_\_ TRACE \_\_\_\_\_

Combustion Results: \_\_\_\_\_ CO<sub>2</sub> %

\_\_\_\_\_ Excess air (%)

\_\_\_\_\_ Efficiency (%)

Ambient temperature: \_\_\_\_\_ °F

Gross flue temperature: \_\_\_\_\_ °F

Temperature rise: \_\_\_\_\_ °F (see page 30)

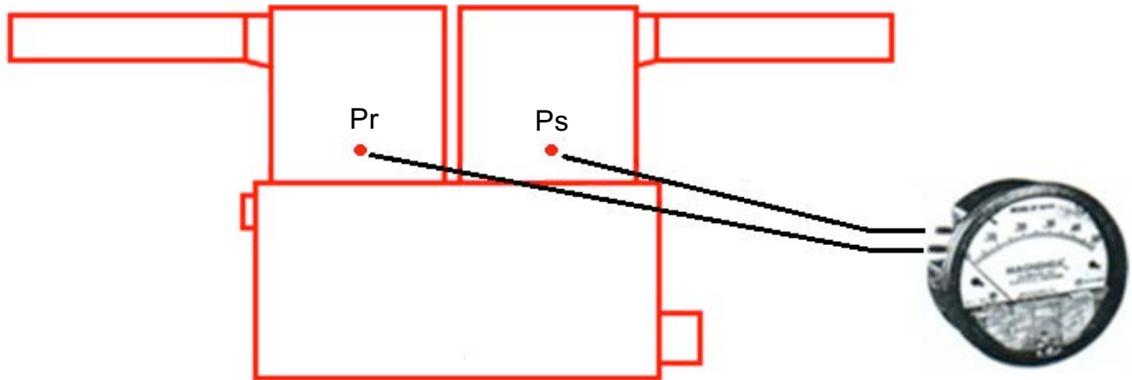
External total static pressure: \_\_\_\_\_ "W.C. (see page 30)

A/C Coil total resistance: \_\_\_\_\_ "W.C. (see page 30)

## TEST PROCEDURES

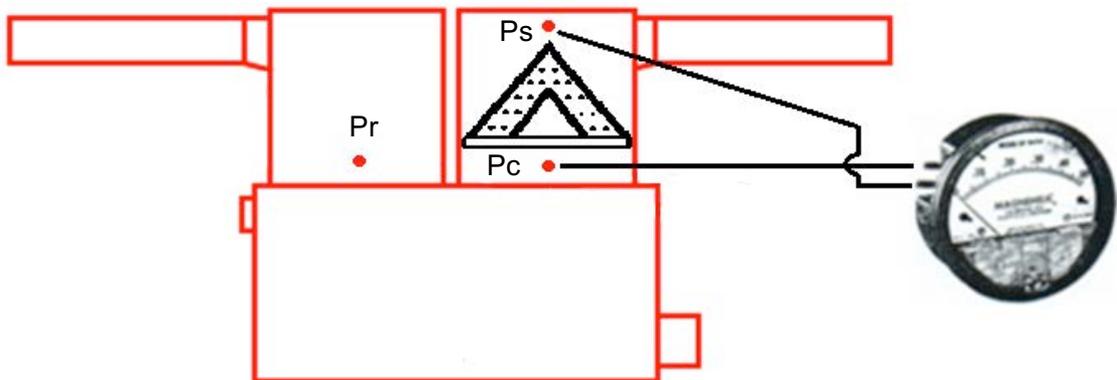
### **External Total Static Pressure Reading**

Total Static Pressure = Supply Pressure (Ps) + Return Pressure (Pr)



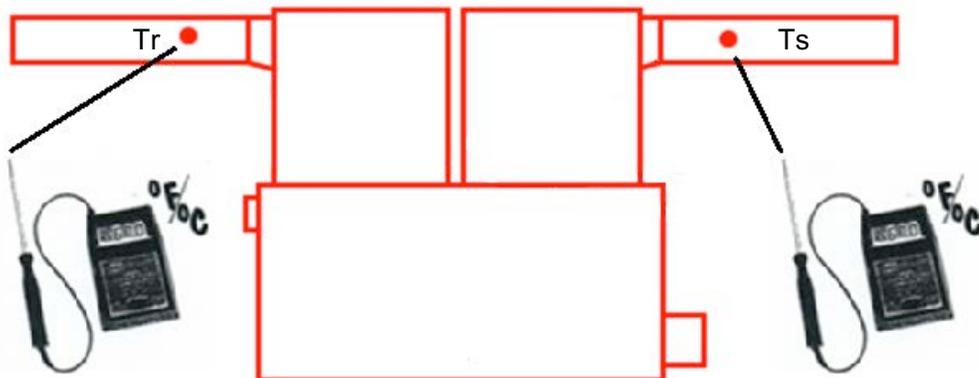
### **A/C Coil Total Resistance Reading**

A/C coil total resistance = Coil Pressure (Pc) - Supply Pressure (Ps)



### **Temperature Rise Reading \*\*\***

Temperature rise = Supply Temp. (Ts) - Return Temp. (Tr)



\*\*\* Probe must not be in direct sight of heat exchanger.



**GRANBY FURNACES INC.**

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*Thank you for choosing Granby.*